

# 75% Credit Return Request Form

## General information

**Products affected:**

1SI CANopen Module, USB - CAN interface for PC

Please fill out the form below if you have ordered the 1SI CANopen module or any of the accessories in error. HMS will not refund the product(s) if the Credit Return request is issued later than 6 months after shipment date. If there are any uncertainties regarding the shipment date please see the dispatch note or contact your local HMS representative. HMS's customer is responsible for the return shipment and freight costs.

**IMPORTANT: Product(s) may not be shipped without a valid CRN number" 5ll packages must be marked with the CRN number clearly visible. The use of this form is mandatory. If both the 50% and 75% refund level applies, two separate forms must be used. Shipments which do not fulfill these requirements will be returned unhandled without prior notice.**

## Credit Return application facts

**This is a 75% refund request.** All products have complete and un-broken Factory Seal labels.

**This is a 50% refund request.** All products have broken Factory Seal labels.

HMS Order number: \_\_\_\_\_ Total number of items: \_\_\_\_\_

Company: \_\_\_\_\_ Contact Person: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

#	HMS Part number	HMS Serial number	Reason for return
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

Date and location: \_\_\_\_\_ Submitted by: \_\_\_\_\_

HMS internal notes.

CRN (Credit Return Number): \_\_\_\_\_ Approved for refund, sign/date: \_\_\_\_\_

HQ SCALA credit note #: \_\_\_\_\_ Local SCALA credit note #: \_\_\_\_\_